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Dear Friends,

We would like to make you aware that the check valves we are currently marketing hold the 3-A Symbol authorization of our manufacturer; QSM, Inc. is not the holder of the 3-A Symbol authorization. We have provided the 3-A Symbol certificate identifying QSM, Inc. as the certificate holder, however, this is not the case. Please be aware that the certification is held by our manufacturer. We apologize for any confusion this may have caused any of our customers. Although we do not hold the certificate, the product maintains a current 3-A Symbol authorization under the name of the original manufacturer.

It has always been the utmost priority of QSM, Inc. / Tru-Flo Valves and Automation, to provide our customers with quality products that meet the standards and requirements of some of the most respected organizations in the manufacturing industry: ASME, BPE, UL, ANSI, ISO and 3-A SSI.

As you already know, these organizations were established to provide improved and consistent quality, manufacturing integrity and products that ensure the safety and welfare of the process, the equipment and the people involved with both.

We currently represent manufacturers who have applied and received certification on their products from the 3-A SS1 organization. Due to our commitment to our customers and our belief in the 3-A SSI organization and the standards which it upholds within the food and beverage industry, we will be pursuing our own independent approvals and certifications on these products.

Although our spring disc check valves have 3-A Symbol authorization under the name of another entity, we believe it is in the best interests of QSM, Inc. and all concerned to pursue these same approvals under the QSM / Tru-Flo affiliation.

It is our intention to make sure that our customers can continue to have confidence in the products purchased from QSM, Inc. We believe these endeavors will help ensure the quality of products and services that QSM, Inc. has been known for in the past and will continue for many years into the future.

Best regards,

QSM, Inc.